

Message Text

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/015 W

-----241711Z 023208 /41

R 241116Z MAY 77
FM AMEMBASSY BANGKOK
TO SECSTATE WASHDC 2497

UNCLAS SECTION 1 OF 4 BANGKOK 11301

E.O. 11652: N/A

H

TAGS: CGEN

SUBJ: CONSULAR PACKAGE--FY 1979

REF: STATE 087841

SCHEDULE I--IMMIGRANT VISAS

Z		FY-1976	FY-1977	FY-1978	FY-1979
	ACTUAL	ESTIMATE	ESTIMATE	ESTIMATE	
	10/1/75	10/1/76	10/1/77	10/1/78	
	TO	TO	TO	TO	
	9/30/76	9/30/77	9/30/78	9/30/79	

1. IV'S ISSUED	52,254	2,600	2,800	2,800
2. IV'S REFUSED	383	400	440	440
3. TOTAL IV CASES	5,637	3,000	3,240	3,240

MAN HOURS UTILIZED (AMERICAN OFFICERS)

4. FULL TIME PERMANENT	1,920	1,900	1,900	1,900
5. TEMPORARY DETAIL	2,646	-	-	-
6. PIT (LOCALLY HIRED)	-	-	-	-
7. SUBV TOTAL AMERICAN				
MAN-HOURS	4,566	1,900	1,900	1,900

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MAN HOURS UTILIZED (LOCAL)

8. FULL TIME PERMANENT	6,936	6,900	6,900	6,900
9. TEMPORARY DETAIL	-	-	-	-
10. PIT	-	-	-	-
11. SUB-TOTAL LOCAL				
MAN-HOURS	6,936	9,900	6,900	6,900

12. TOTAL IV MAN HOURS 11,502 8,800 8,800 8,800

PERCENT OF TOTAL IV CASES REQUIRING:

13. USE OF INTERPRETER 80PERCENT 80PERCENT 80PERCENT 80PERCENT

14. THIRD COUNTRY CHECK 70PERCENT 80PERCENT 80PERCENT 80PERCENT

SCHEDULE II--NON-IMMIGRANT VISAS

15. NIV'S ISSUED 11,986 13,000 14,000 15,200

16. NIV'S REFUSED 4,105 4,000 4,300 4,500

17. TOTAL IV CASES 16,091 17,000 18,300 19,700

MAN HOURS UTILIZED (AMERICAN OFFICERS)

18. FULL TIME PERMANENT 1,280 3,800 3,800 3,800

19. TEMPORARY DETAIL

ROTATIONAL OFFICER 1,440 - - -

20. PIT (LOCALLY HIRED) 480 - - -

21. SUB-TOTAL AMERICAN

MAN-HOURS 3,200 3,800 3,800 3,800

MAN HOURS UTILIZED (LOCAL)

22. FULL TIME PERMANENT 3,810 3,800 3,800 3,800

23. TEMPORARY DETAIL 160 - - -

24. PIT - - - -

25. SUB-TOTAL LOCAL

MAN-HOURS 3,970 3,800 3,800 3,800

26. TOTAL NIV MAN HOURS 7,110 7,600 7,600 7,600

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27 NIV FEES COLLECTED 36,841 45,500 49,000 53,200

28. BORDER CROSSING

CARDS FY-76 - - - -

29. CREW LIST VISAS

FY-76 6 6 7 7

30. NAMES ON CREW LIST

VISAS FY-76 252 250 275 275

31. INTERVIEWS 25PERCENT 25PERCENT 25PERCENT 25PERCENT

32. USE OF INTERPRETER

(PERCENT OF TOTAL

NIV CASES INTER-

VIEWED) 5PERCENT 5PERCENT 5PERCENT 5PERCENT

33. THIRD COUNTRY CHECK 5PERCENT 5PERCENT 5PERCENT 5PERCENT

SCHEDULE III- SPECIAL CONSULAR SERVICES

34. AMERICAN CITIZEN

DEATHS 20 22 25 25

35. ESTATE/PROPERTY

CLAIMS	12	14	15	15	
36. NOTARIALS	6,067	5,067	5,000	5,000	
37. WELFARE/ WHEREABOUTS	121	150	150	150	
38. ARRETOS	44	46	50	50	
39. SEAMAN AND SHIPPING	87	90	90	90	
40. OTHER AGENCY SERVICES	157	150	150	150	
41. TOTAL SCL CASES	6,508	5,539	5,480	5,480	

MAN-HOURS UTILIZED (AMERICAN OFFICERS)

42. FULL TIME PERMANENT	400	-	-	-	
43. TEMPORARY DETAIL ROTATIONAL OFFICER	-	1,230	1,230	1,230	
44. PIT (LOCALLY HIRED)	-	-	-	-	
45. SUB-TOTAL AMERICAN UNCLASSIFIED					

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MAN-HOURS	400	1,230	1,230	1,230	
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LOCAL

46.(07)) 58.3 034.-,3,5 3,719	3,200	3,200	3,200	
47. TEMPORARY DETAIL	-	-	-	-
48. PIT	-	-	-	-
49. SUB-TOTAL LOCAL MAN-HOURS	3,719	3,200	3,200	3,200
50. TOTAL SCS MAN-HOURS	4,119	4,440	4,400	4,400
51. TREASURY CHECKS FY-76	3,419	3,854	3,800	3,800

SCHEDULE IV - CITIZENSHIP AND PASSPORT SERVICES:

52. PPT APPLICATIONS EXECUTED	4,025	1,400	1,400	1,400
53. PPT APPLICATIONS EXAMINED	4,025	1,400	1,400	1,400
54. FEE PASSPORTS ISSUED	3,376	1,385	1,385	1,385
55. NO-FEE PASSPORTS ISSUED	517	15	15	15
56. PPT'S AMENDED OR EXTENDED	264	100	100	100
57. NEW REGISTRATION APPLICATIONS	381	250	250	250

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58. REPORTS OF BIRTH 496 150 150 150

59. WITNESS TO MARRIAGE 2 -0- -0- -0-

60 WAIVER OF PASSPORTS 3 4 4 4

61. SUB-TOTAL PASSPORT

CASES 13,073 4,704 4,704 40704

62. IDENTITY CARDS

ISSUED 1 -0- -0- -0-

63. TOTAL PASSPORT

CASES 13,074 4,704 4,704 4,704

MAN-HOURS UTILIZED (AMERICAN OFFICERS):

64. FULL TIME PERMANENT 1,500 - - -

65. TEMPORARY DETAIL -0- 600 600 600

66. PIT (LOCALLY HIRED) -0- -0- -0- -0-

67. SUB-TOTAL AMERICAN

MAN-HOURS 1,500 600 600 600

MAN-HOURS UTILIZED (LOCAL)

68. FULL TIME PERMANENT 2,787 1,800 1,800 1,800

69. TEMPORARY DETAIL -0- -0- -0- -0-

70. PIT -0- -0- -0- -0-

71. SUB-TOTAL LOCAL

MAN-HOURS 2,787 1,800 1,800 1,800

72. TOTAL PPT MAN-HOURS 4,287 2,400 2,400 2,400

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73. AMERICANS REGISTERED

3/31/77 4,230 4,000 4,000 4,000

AMERICAN CITIZEN RESIDENT:

74. OFFICIAL 2,250 2,250 2,000 2,000
 75. NON-OFFICIAL 4,500 4,500 4,500 4,500

SCHEDULE V - CONDITIONS AND JUSTIFICATIONS

FY-1976

HOURS GAINED.....AMERICAN LOCAL
 OVERTIME..... 80 184
 DETAILS IN.....4,546 480
 HOURS LOST.....AMERICAN LOCAL
 DETAILS OUT..... -0- -0-
 STAFFING GAPS..... 840 -0-
 PROLONGED LEAVE..... -0- -0-

AMERICAN: VISAS SCS PPT GENERAL TOTAL

76. AUTHORIZED 6/30/76 2 1/2 1/2 1 - 4 PLUS
 SECRETARY,
 ROTATIONAL
 OFFICER
 77; AUTHORIZED 3/31/77 2 1/2 1/2 2 - 5 PLUS
 SECRETARY,
 ROTATIONAL
 OFFICER
 78. FILLED 3/31/77 2 1/2 1/2 2 - 5 PLUS
 SECRETARY,
 ROTATIONAL
 OFFICER

INCREASE/DECREASE:

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79. REQUIRED FY 1978 2 1/2 1/2 2 - 5
 80. REQUIRED FY 1979 2 1/2 1/2 2 - 5

LOCALS:

81. AUTHORIZED 6/30/76 5 2 2 5 - 14
 82. AUTHORIZED 3/31/77 6 2 1 7 - 16 PLUS
 2 PIT
 83. FILLED 3/31/77 6 2 1 7 - 16 PLUS
 2 PIT

INCREASE/DECREASE:

84. REQUIRED FY 1978 6 2 1 7 - 16 PLUS 2 PIT
 85. REQUIRED FY 1979 6 2 1 7 - 16 PLUS TXW PIT

SCHEDULE VI - FEDERAL BENEFITS, FRAUD, ETC.

THAILAND AMEMBASSY BANGKOK

A. FEDERAL BENEFIT ACTIVITY

AMERICAN LOCAL

NUMBER OF SSA REIMBURSED -0- -0-

HOURS WORKED BY OCCUPANTS OF THESE POSITIONS ON WORK
OTHER THAN FEDERAL

BENEFITS -0- -0-

HOURS WORKED BY REGULAR (NONREIMBURSED)

CONSULAR EMPLOYEES ON FEDERAL

BENEFITS 100 500

B. FRAUD INVESTIGATIONS

MUTSIDE INVESTIGATIONS (CHECK ONE)

1. NOT DONE

2. DONE BY SY X

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3. DONE BY CONSULAR SECTION X

A. SPECIAL FRAUD UNIT OR X

B. REGULAR PERSONNEL

MANHOURS FOR 4/76 - 4/77 DONE BY CONSULAR UNIT

AMERICAN LOCAL 2,560

VISA APPLICATIONS 182 RATE OF INCREASE/DECREASE

PT APPLICATIONS -0- RATE OF INCREASE/DECREASE 0

DONE FOR INS 102 RATE OF INCREASE/DECREASE

PERCENTAGE OF CASES ISSUED AFTER INVESTIGATED

VISAS 30 PERCENT

PPT -0-

C. U.S. CITIZENS IN JAIL 3/31/77 26

D. SERVICES FOR INS 1976 1977

1. NUMBER ON RE-ENTRY PERMIT

EXTENSIONS 140 24

2. NUMBER OF I-151 CARDS

SURRENDERED -0- -0-

3. I-151 CARD INTERVIEWS -

LOST OR NVBEN 61 16

E. LOSS OF NATIONALITY CASES

(RENUNCIATIONS) 10 10

F. FOUND PASSPORT CASES PROCESSED 15 15

G. STAFFING PATTERN DESCRIBED IN NARRATIVE.

NARRATIVE:

1. STATISTICAL NOTE: IN PREPARING THIS YEAR'S CONSULAR
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PACKAGE STATISTICS THE POST ASSUMED THAT ONE-MAN YEAR EQUALLED
2,040 MAN-HOURS LESS ANNUAL/LICK LEAVE IF ANY. ASSUMING
AN AVERAGE ANNUAL/SICK LEAVE PER PERSON FOR STATISTICAL
PURPOSES OF 80/40, EACH PERMANENT POSITION REPRESENTS,
WHEN CONTINUALLY ENCUMBERED, A MAXIMUM OF 1,900 NET
MAN-HOURS AVAILABLE TO THE SECTION.

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2. WHILE THE STATISTICS REPORTING THE NUMBER OF VISAS AND PASS-
PORTS ISSUED AND SCS CASES PROCESSED GIVE SOME GENERAL
INDICATION OF THE NUMBER OF PERSONS APPLYING FOR SERVICES,
WE HAVE DEVELOPED PRECISE STATISTICS RECORDING THE NUMBER
OF PERSONS WHO HAVE VISITED THE CONSULAR SECTION DAILY
SINCE LAST SEPTEMBER. FOR THE 8 MONTH PERIOD SEPTEMBER,
1976 THROUGH APRIL, 1977 SOME 53,601 PERSONS HAVE PERSONALLY
APPEARED AT THE EMBASSY'S CONSULAR SECTION MAKING AN INQUIRY
OR REQUESTING A CONSULAR SERVICE OF ONE SORT AND ANOTHER.
THOUGH NO FIGURES ARE YET AVAILABLE FOR THE PEAK SEASON --

MAY THROUGH AUGUST -- WE WOULD ESTIMATE THAT THE TOTAL NUMBER OF PERSONS APPLYING FOR CONSULAR SERVICES ON AN ANNUAL BASIS WILL FALL SOMEWHERE BETWEEN 85,000 AND 100,000. THE HANDLING OF PEOPLE IN SUCH NUMBERS PRESENTS PROBLEMS OF SCALE REQUIRING THE MOST EFFECTIVE MANAGEMENT OF PERSONNEL AND SPACE RESOURCES. THIS WE BELIEVE WE HAVE ACCOMPLISHED BY IMPROVING INTERNAL PROCEDURES AND BY COMMITTING PERSONNEL ACCORDING TO THE FOLLOWING STAFFING PATTERN.

STAFFING PATTERN:

3. ONE CONSULAR SECTION PRESENTLY CONSISTS OF FIVE CONSULAR OFFICERS PLUS ONE ROTATIONAL OFFICER AND ONE AMERICAN SECRETARY. THERE ARE NOW SIXTEEN PERMANENT LOCAL EMPLOYEES PLUS TWO PIT. DURING FY-76 THE SECTION'S AUTHORIZED STRENGTH WAS FOUR CONSULAR OFFICERS, BUT FROM MARCH, 1976 TILL AUGUST, 1976
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THERE WERE ONLY THREE SUCH OFFICERS, THE CHIEF OF SECTION HAVING BEEN TRANSFERRED BUT NOT REPLACED UNTIL THE FOLLOWING AUGUST. THE LOCAL STAFF THEN CONSISTED OF SOME 14 EMPLOYEES.

4. DURING FY-76 ONE AMERICAN PERFORMED ALL SCS, CITIZENSHIP, AND PASSPORT SERVICES ASSISTED BY FOUR PERMANENT LOCAL EMPLOYEES (TWO EACH SCS AND C&P). IT SHOULD BE RECALLED THAT THE BULK OF THE PASSPORT APPLICATIONS PROCESSED IN CONNECTION WITH THE MILITARY WITHDRAWAL WERE INITIALLY FILED AND SCREENED BY U.S. MILITARY BASE PERSONNEL THEN TRANSMITTED TO THE CONSULAR SECTION. ANOTHER OFFICER ASSISTED BY A JUNIOR OFFICER, A ROTATIONAL OFFICER, AND SIX LOCALS AND THREE MILITARY ENLISTED MEN TDY PROCESSED ALL VISA CASES, THE REMAINING LOCALS BEING ASSIGNED AS TYPIST, RECEPTIONIST, CASHIER, AND TELEPHONE OPERATOR. THE CHIEF-OF-SECTION WAS CONCERNED WITH PROBLEMS OF GENERAL MANAGEMENT AND COORDINATION OF CONSULAR ACTIVITIES WITH OTHER MISSION ELEMENTS AND THE HOST GOVERNMENT.

5. DURING THE PEAK SEASON (APRIL - AUGUST, FY-76) FOLLOWING TRANSFER OF THE SECTION CHIEF THE SECTION FUNCTIONED WITH AN ACTING CHIEF, ONE OFFICER DOING IV CASES, THE ROTATIONAL OFFICER HANDLING ALL NIV CASES, AND ONE OFFICER PERFORMING ALL AMERICAN SERVICES. WITH 500-600 PERSONS PER DAY VISITING THE CONSULAR SECTION DURING THE FIVE PUBLIC HOURS, IN THE PEAK SEASON, IT WAS NOT POSSIBLE FOR THE AMERICAN AND LOCAL STAFF TO PROVIDE THE AMERICAN AND THAI COMMUNITIES WITH THE KIND OF RAPID, RESPONSIVE, AND COURTEOUS SERVICE THEY HAVE A RIGHT TO EXPECT. AS A DIRECT RESULT OF THIS MANPOWER DEFICIENCY THERE HAS BEEN FRANKLY, A LEGACY OF ILL WILL IN THE COMMUNITY AGAINST THE EMBASSY'S CONSULAR SECTION WHICH HAS ITS ORIGIN IN THE PERIOD

WHEN THE SECTION HAD EXTRAORDINARY DEMANDS PLACED UPON
IT WITHOUT CONCOMITANT INCREASES IN STAFF. THIS
PROBLEMBGES BEEN EFFECTIVELY REMEDIED WITH A FULL COMPLEMENT;
REPROGRAMMING OF ONE U.S. POSITION FROM WITHIN THE MISSION
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AND THE AUTHORIZATION OF 2 PITS. WITH THE TWO ADDITIONAL
LOCALS ORIGINALLY AUTHORIZED IN FY-77 WE CREATED AND STAFFED
A FILE ROOM AND A FRAUD INVESTIGATION UNIT TO EACH OF WHICH
WE SUBSEQUENTLY ASSIGNED A PIT. THESE TWO UNITS HAVE PLAYED
KEY ROLES IN COMBATTING VISA FRAUD IN AIDING IN EFFICIENT
PROCESSING OF VISA APPLICATIONS. THE ADDITIONAL
AMERICAN OFFICER POSITION HAS ALLOWED US TO SIGNIFICANTLY
IMPROVE OUR SCS OPERATIONS AS WELL AS GIVE THE SECTION THE
FLEXIBILITY IT NEEDED TO MEET EXTRAORDINARY DEMANDS. FOR
EXAMPLE, WE ARE NOW ABLE TO VISIT EACH PRISONER UPON ARREST
AND, AS REQUIRED, THOSE SERVING PRISONER UPON ARREST
AND, AS REQUIRED, THOSE SERVING PRISON TERMS. DURING FY-76
BY COMPARISON, THE SECTION COULD AFFORD TO DO LITTLE MORE
THAN SEND AN ARREST CABLE AND PROVIDE ARRESTEES A LIST OF
ATTORNEYS. WE ARE NOW ABLE TO FOLLOW-UP ON COMPLAINTS OF
ARRESTED AMERICANS AND TO MEET THE DEPARTMENT'S INJUNCTION
TO VISIT MONTHLY THE 25-30 PRISONERS FOUND IN THE 4 PRISONS
WITHIN THE BANGKOK DISTRICT. MOREOVER, WE ARE ABLE TO
PURSUE WITH GREATER FACILITY INQUIRIES RECEIVED FROM
INTERESTED PARTIES REGARDING THE WELFARE/WHEREABOUT OF
MISSING PERSONS. WITH AN ESTIMATED 100,000 PLUS U.S.
TOURISTS AND VISITORS TO THAILAND ANNUALLY AND THIS COUNTRY
A WAY STATION ON THE SOUTH ASIA - EAST ASIA YOUTH CIRCUIT,
THE NUMBERS AND COMPLEXITY OF WELFARE AND WHEREABOUTS CASES
CONTINUES TO BE CHALLENGING. THE BACKLOG OF ESTATE CASES
WHICH DEVELOPED IN FY-76 BECAUSE OF OUR INABILITY TO CONDUCT
COMPREHENSIVE INVENTORIES IS NOW BEING ELIMINATED.

REFUGEE PROGRAMS

6. IN DECEMBER OF 1976 THE EMBASSY'S 25 MAN REFUGEE OFFICE
WAS CLOSED DOWN. A REDUCED STAFF CONSISTING OF ONE AID
OFFICER ON REIMBURSABLE DETAIL, ONE LOCALLY HIRED AMERICAN,
AND THREE PIT EMPLOYEES HAS BEEN RETAINED WITHIN THE CONSULAR
SECTION TO ADMINISTER THE REMANENTS OF THE EXPANDED PAROLE
PROGRAM (EPP) AND THE LIMITED CONDITIONAL ENTRY PROGRAM FOR
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WHICH CERTAIN BOAT CASE REFUGEES ARE ELIBIBLE. WHILE THE CONDUCT OF THIS UNIT REPRESENTS A SIGNIFICANT CLAIM UPON THE TIME OF THE CHIEF-OF-SECTION, AND ON OCCASIONS, OTHERS, WE HAVE NOT INTEGRATED WORK STATISTICS GENERATED BY THIS ACTIVITY INTO THE FOLLOWING SCHEDULES BECAUSE THE UNIT IS TEMPORARY AND IN A VERY STRICT SENSE NOT COMPLETELY A CONSULAR ACTIVITY. THE UNIT RESPONDS TO 700 LETTERS OF INQUIRY, SENDS SOME 250 CABLES, AND PROCESSEDS SOME 140 BOAT REFUGEES PER MONTH. (ACTUAL ISSUANCE OF VISAS TAKES PLACE IN HONG KONG). THE DEVELOPMENT OF PROCEDURES AND THE COORDINATION OF THE MOVEMENT OF REFUGEES WITH OTHER INTERESTED AGENCIES AND GOVERNMENTS (INS, UNHCR, ICEM, IRC, HONG KONG GOVERNMENT, D/HA, RTG) HAS IN THE PAST THREE MONTHS REQUIRED THE CHIEF OF SECTION TO DEVOTE APPROXIMATELY 15PERCENT OF HIS TIME TO THIS TASK.

WORK LOAD

7. ANALYSIS OF THE CONSULAR PACKAGE WILL SHOW THAT BETWEEN FY-76 AND FY-77 THERE HAS BEEN A DROP IN IV CASES 5,673 TO 3,000 (PROJECTED); IN SCS CASES FROM 6,50L TO 5,500 (EST) IN CITIZENSHIP AND PASSPORT FROM 13,074 TO 4,704 (EST); WHILE NIV CASES HAVE INCREASED FROM 16,091 TO 17,000 (EST). CONCURRENT WITH THIS APPARENT REDUCTION IN WORK LOAD, THE NUMBER OF AUTHORIZED CONSULAR OFFICER POSITONS HAS BEEN INCREASED FROM FOUR TO FIVE AND OF LOCAL POSITION FROM FOURTEEN TO SIXTEEN PLUS TWO PIT POSITIONS.

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8. WITH THIS RETURN IN OUR AMERICAN STAFF TO THE 1974 LEVELS AND WITH THE COMPLETION OF THE WITHDRAWAL OF U.S. MILITARY PERSONNEL AND THEIR DEPENDENTS, THE APPARENT WORK LOAD HAS AS COMPARED WITH 1975-1976, DROPPED. WE ARE NEVERTHELESS, NOW ABLE TO PROVIDE SERVICES TO BOTH AMERICAN AND THAI COMMUNITIES IN A MORE EFFECTIVE AND RESPONSIVE MANNER. AS A CONSEQUENCE, WE BELIEVE THE ACERBIC AND RESENTFUL ATTITUDE OF THE LOCAL AMERICAN AND THAI COMMUNITIES TOWARDS THE EMBASSY'S CONSULAR SECTION HAS BEGUN TO AMELIORATE.

ENDEMIC FRAUD

9. THAILAND HAS BEEN IDENTIFIED BY INS AS ONE OF THE 14 COUNTRIES IN THE WORLD WHICH CONTRIBUTES THE MOST ILLEGAL ALIENS TO THE UNITED STATES. ALSO AS A KEY PIECE OF TERRAIN IN THE GOLDEN TRIANGLE, TRAFFICKERS, BOTH ALIEN AND U.S., WILL CONTINUE TO SEEK VISAS FOR THE U.S. OR IN THE CASE OF AMERICAN CITIZENS, CONTINUEDOM BE APPREHENDED. THE CREATION OF THE FILE AND FRAUD UNITS IS A DIRECT RESPONSE TO THE CHALLENGE PRESENTED TO US BY VISA FRAUD WHICH AT THIS POST IS BOTH "EPIDEMIC" AND ENDEMIC AND HAS TAKEN ALL THE USUAL FORMS INCLUDING FALSE BASIC DOCUMENTS, FALSE EMPLOYMENT LETTERS, FALSE BANK STATEMENTS, FALSE IDENTITIES, AND COUNTERFEIT PASSPORTS. IT HAS BEEN PERPETRATED NOT ONLY BY PERSONS REQUESTING CONSULAR SERVICES BUT DURING FY-76 WAS ACTIVELY AIDED AND ABETTED BY CERTAIN LOCAL EMPLOYEES. THE SUCCESSFUL ACCOMPLISHMENT OF SUCH FRAUD BOTH FROM OUTSIDE AND INSIDE THE CONSULAR SECTION WAS FACILITATED BY THE WORKING CONDITIONS THAN EXISTANT AND THE FACT THAT AMERICAN CONSULAR OFFICERS AT THIS POST WERE SO OVEREXTENDED IT WAS NOT POSSIBLE TO PROVIDE THE CLOSE SUPERVISION OF LOCAL STAFF WHICH MIGHT WELL HAVE DETERRED SUCH PRACTICES. IN ORDER TO CONTAIN IF NOT ELIMINATE SUCH FRAUD, WE HAVE INITIATED RATHER VIGOROUS INTERVIEW AND DRILL SCREENING PROCEDURES DEVOTING MORE STAFF TIME TO THE EVALUATION OF EACH

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APPLICATION. THE NET EFFECT HAS BEEN TO CUT DEEPLY INTO FRAUD BUT ALSO TO COMPLICATE AND LENGTHEN THE APPLICATION PROCESS TO THE GENERAL INCONVENIENCE OF THE PUBLIC AND ADD TO THE WORK LOAD OF THE SECTION.

OPERATIONAL EFFICIENCY

10. WHILE A COMPARISON OF THE STAFFING PATTERN AND WORK LOAD AT THIS POST WITH CONSULAR SECTIONS OF EMBASSIES IN MORE DEVELOPED COUNTRIES MIGHT SUGGEST THAT THIS POST'S CONSULAR SECTION IS OVERSTAFFED, WITH A COMPARISON DOES NOT TAKE INTO ACCOUNT THE TIME AND ENERGY WHICH MUST BE INVESTED IN COUNTERING ENDEMIC FRAUD NOR DOES SUCH A

COMPARISON REFLECT INEFFICIENCIES OF DOING BUSINESS IN A COUNTRY SUCH AS THAILAND.

1. TO THESE BUILT-IN FACTORS OF CULTURAL AND LINGUISTIC IMPEDIMENTS TO EFFICIENCY MUST BE ADDED PROBLEMS OF PHYSICAL SEPARATION OF THE CONSULAR SECTION OF ONE MILE FROM THE CHANCERY PROPER. THIS PHYSICAL DISTANCE TO THE CHANCERY AND OTHER AREAS IN BANGKOK SUCH AS MINISTRIES, PRISONS, HOSPITALS, OTHER EMBASSIES, ETC. OVER SOME OF THE MOST TRAFFIC CHOKED STREETS IN ASIA TAKES UP PREMIUM TIME OF THE CONSULAR SECTION STAFF WHICH COULD BE PUT TO BETTER USE. FOR EXAMPLE THE SECTION CHIEF IN ATTENDING DAILY MEETINGS AT THE CHANCERY, MUST COUNT ON SPENDING 30-45 MINUTES TRAVEL TIME ROUND TRIP OR SOME THREE HOURS PER WEEK. WHILE THE REMAINING OFFICERS OF THE SECTION DO NOT MAKE SUCH TRIPS WITH EQUAL FREQUENCY, THE AGGREGATE TIME SPENT IN TRAVEL TO THE CHANCERY ALONE IS SIGNIFICANT. THE PHYSICAL SEPARATION IS NOT EXPECTED TO BE RESOLVED IN THE FORESEEABLE FUTURE.

SUMMARY AND CONCLUSIONS: EXISTING STAFFING LEVELS, INCLUDING THE TWO PIT POSITIONS HAVE MADE IT POSSIBLE FOR THE SECTION TO MEET ITS RESPONSIBILITIES IN GIVING THE PUBLIC RESPONSIVE AND EFFICIENT SERVICE AND COMBATTING FRAUD. THE UNCLASSIFIED

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CONTINUING VIGOROUS POLITICAL, COMMERCIAL, AND CULTURAL EXCHANGE BETWEEN THAILAND AND THE U.S., AS WELL AS THE REFUGEE PROBLEM WILL PREDICTABLY INCREASE THE CONSULAR WORKLOAD AT THIS POST FOR THE FORESEEABLE FUTURE. THERE-
*943, THE POST RECOMMENDS THAT THE LOCAL PIT POSITIONS THAT HAVE BEEN AUTHORIZED FOR AN ADDITIONAL INVESTIGATOR, AND A FILE CLERK, BE MADE PERMANENT, AND EXISTING U.S. POSITIONS LEFT UNCHANGED. IN THIS REGARD, THE POST BELIEVES IT CAN, BY REPROGRAMMING, IDENTIFY MEANS OF ESTABLISHING THESE PIT POSITIONS ON A PERMANENT BASIS. THIS, HOWEVER, WILL BE SUBJECT OF A SEPARATE COMMUNICATION.
WHITEHOUSE

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Message Attributes

Automatic Decaptioning: X
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Current Classification: UNCLASSIFIED
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Sent Date: 24-May-1977 12:00:00 am
Decaption Date: 01-Jan-1960 12:00:00 am
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01-Jan-1960 12:00:00 am
Disposition Event:
Disposition History: n/a
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Errors: N/A
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Film Number: D770185-0050
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ISecure: 1
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Line Count: 643
Litigation Code IDs:
Litigation Codes:
Litigation History:
Locator: TEXT ON-LINE, ON MICROFILM
Message ID: 2dd2568b-c288-dd11-92da-001cc4696bcc
Office: ACTION SCA
Original Classification: UNCLASSIFIED
Original Handling Restrictions: n/a
Original Previous Classification: n/a
Original Previous Handling Restrictions: n/a
Page Count: 12
Previous Channel Indicators: n/a
Previous Classification: n/a
Previous Handling Restrictions: n/a
Reference: 77 STATE 87841
Retention: 0
Review Action: RELEASED, APPROVED
Review Content Flags:
Review Date: 04-Nov-2004 12:00:00 am
Review Event:
Review Exemptions: n/a
Review Media Identifier:
Review Release Date: n/a
Review Release Event: n/a
Review Transfer Date:
Review Withdrawn Fields: n/a
SAS ID: 2398139
Secure: OPEN
Status: NATIVE
Subject: CONSULAR PACKAGE--FY 1979
TAGS: CGEN
To: STATE
Type: TE
vdkgvwkey: odbc://SAS/SAS.dbo.SAS_Docs/2dd2568b-c288-dd11-92da-001cc4696bcc
Review Markings:
Margaret P. Grafeld
Declassified/Released
US Department of State
EO Systematic Review
22 May 2009
Markings: Margaret P. Grafeld Declassified/Released US Department of State EO Systematic Review 22 May 2009